Operation Youth Success
Families Work Group
Tuesday, February 16, 2016
9:00-11:00 AM
Heartland Workforce Solutions

1. Introductions

2. Icebreaker - Snowmageddon - What did you do?

3. OYS Updates - Upcoming Knowledge Exchange - Monday, April 25th, 2016
   - CBA funding review
     - No new updates
   - Work plan reviews
     - Make sure to review work plan and update any necessary information
   - New Hire introduction
     - Ravin Henry - Program Coordinator for OYS since January 11, 2016
   - Please check out our website and MySidewalk for new updates
     - Newsletter will post Friday, February 26th
     - Facebook pages for OYS and the Juvenile Justice League coming soon!

4. JJ 101 Presentations on Family Involvement and Engagement

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- Listening to providers along with Lived experiences (what are we doing to support families?)

December Meeting - Law Enforcement, County Attorneys, Public Defender, and Youth Impact

- Questions raised -
  - Are presentations valuable?
  - Did it accomplish what we wanted?
  - DMC - Who is coming into the system?
  - Data/measurement - how do we know it is effective?
  - Is JJ101 just an advertisement of services?
  - How are we addressing work plan with JJ101?
    - only have pieces
  - DCYC - Tracking (based on previous conversations/knowledge obtained from group discussions)
    - What do we do with data? More evaluations/more family visits
    - Gaging visitations and family engagement
    - Putting parent groups together
    - Value?
      - Shows picture of what youth is going through

1) Treatment Provider
2) NFSN - Nebraska Family Support Network (Dan Jackson and Desiree Acosta presented)
   i) Safe Haven - NE Child Reform
    (1) Child Welfare - Behavioral Health - Juvenile Justice
   ii) Peer support and lived experiences
    (1) Transportation and Family Team meetings
   iii) Holistic approach
    (1) Bringing families involvement higher
     (a) Douglas County Youth Center (DCYC)
      (i) How to we better gage involvement?
      (ii) Transforming into a more welcoming experience. Trying to expand to the YRTC
        1. Reach out/visit youth at YRTC
        2. Support family here at home
        3. Ease transition

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(iii) Works with Youth Impact at the JAC
   1. Crossover
   2. Survey youth with permission at the meetings
      a. Ex. How was your customer service? Treatment? Were you heard? etc.
   3. Collaborative meetings - key players at the table

iv) Dan - Shared personal story regarding son Paul - mental health issues/shuts down
    (1) Teach officers to recognize and respond
    (2) Adult CIT and now Youth CIT

v) Crisis Intervention Training (CIT) - Mental health
    (1) Law Enforcement - training is missing at the academy
       (a) Support group at office
          (i) Confidential
          (ii) Facilitated meetings
          (iii) Provide day care for families.
          (iv) Model of Engagement - Walk through journey “touched by system”
          (v) Non-judgement answers to questions/support - “grow through things, not just go through it”
             1. Parent Education - online/self-pace
                a. Select what they are interested in
                b. Provide Hotspot if they don’t have internet

vi) Evaluation of family involvement - Wrap Around and F

vii) Desiree - explained job functions with NFSN
    (1) Provides support to families, attends group, works with youth, collaborates with Nick J (Boys Town), attends detention hearings, logs contacts and outcomes of cases
       (a) In touch with Probation Officers and other key players
       (b) Data - collecting (6/9/18 months) - Team approach information is sent to NFC (Crossover)

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(2) Helps fill in the gaps - Receives phone calls from (Asking “Do you know where my kid is?, Programs/Mentors?, Where are we in the process?”) assists families with services they don’t have, connects dots/teaches youth “the ropes” to become independent

(3) Gen 6 - Learning about mental health. Also works with Youth Impact and the Juvenile Justice League to empower youth

(4) Spoke to parents about barriers
   (a) Not on the same page (ex. attorneys, programs, and families) - Fills in the gaps when can/reaching out to other “players” involved
   (b) Provides “Hope”
   (c) Helps with strategies and steps to accomplish goals

viii) Questions raised
   (1) How do we engage youth?
   (2) Are stakeholders seeing the value? (NFSN)
   (3) Connect with families - Tracking and measuring?
      (a) Evidence-based survey
         (i) Initial response - too soon to tell/haven’t had a one on one to get feedback

5. New Items
   - Work plan - 1B Discussion
     - Informational Handout for families. Resemble subgroup to work on document
     - Review Material
   - Work plan - 1A Need more “players on the court”. NFSN can’t do it all/create a collaboration

6. Homework
   - Meeting with Desiree, Barbara and others interested to create group/review material
   - Amber will send out questions to Barbara to review and help prepare to present next meeting

7. Next Meeting Date March 15, 2016

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