**Operation Youth Success**  
**Families Work Group**  
Tuesday, October 17 2017  
9:00-11:00 AM  
Heartland Workforce Solutions

**NOTES:**

**Families Working Group Charter**
- Empowering families to better understand the system
- Engage youth and families
- Seek help when needed

* Make note that it was not stormy or even rainy today!

- **Introductions**
  a. Welcome Karla Dush, OYS’ new Project Coordinator.
  b. Send OYS Interest Survey to Dwight Pedersen for membership.
  c. Linen Drive sponsored by Families Work Group/OYS – “Pack the Closet”

- **Icebreaker** – What is something you would like to see in this group work on or include in our work plan, or something you would like to enhance?
  a. Youth system advocates for families early once they have been identified as maybe at risk for involvement in the juvenile justice system.
  b. How do we stop missing opportunities to reach youth before they become involved? Early intervention.
  c. Would like to see more people become involved with contact for kids who do not have family/visitors.
  d. Helping families navigate the system.
  e. Recruiting more family members to be “at the table.”
  f. Educating families about the process.
  g. Have more families with the lived experience in our group.
  h. Navigation assistance. (What has happened with the video we were working on?)

**Mission Statement:**

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For all youth who do enter our justice system, our goals are to provide effective, compassionate and individualized support that empowers youth and their families to succeed and to build an environment of mutual trust and accountability.
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i. There are no families in this group and we need to get more involved; but not just get families involved, but we need to listen to them and take action based on what they say.

j. If Probation had more workers, then the workers would have more time to spend with the families they are working with. Less caseloads and more time to spend with the families.

- **OYS Updates**
  a. December’s meeting will be as scheduled on the 19th.
  b. CBA 1st level review had 26 applications. Next week findings will be discussed. November’s Steering Committee meeting will be the Steering Committee review. It will be held in the Jesse Lowe Conference Room at the Civic Center.
  c. Data Analyst phone interviews have been done. Getting first in-person interviews lined up.
  d. OYS website has a resource list that is in the process of being updated with links to approximately 50 different services available.
  e. PACE football championships are being held this Friday, starts at 5:30 p.m. and goes to 8:30 p.m.

- New member application review - tabled

- **2018 Families Work Group Work Plan Activity**
  a. Support Strategy #1
     i. Is Action Step a. happening?
     ii. What makes this group think dissemination of information isn’t already happening?
     iii. The only help that is available for youth before they are system-involved is counseling.
     iv. There may be services available other than counseling, but the access is limited due to cost.
     v. There needs to be funding available.
     vi. Identify what resources/services are available. Make it a one call, instead of twelve. Make it an “I need help right now to get through the next 12-48 hours” not making a plan for the next 12 months.
     vii. Connectivity to services.
     viii. Early intervention – ability to get help before entry to the system.
     ix. Navigate the services available so they match the specific needs and resources the families have, helping to end parent frustration with trying to connect to services.
1. Create a list with the pertinent information for families. Two lists: What resources are available now and what resources are needed.
2. Train within existing staff at the various helplines to assist with directing families to the correct/pertinent services available without them having to make 3 or 4 or more calls themselves to get answers.
3. Need a “cooling off” place for youth without being arrested or detained.
   x. Get the information to the SRO’s.
   xi. Dive deeper with the various resources (helplines, 211, etc.).
   xii. Urban BOLT – Building Our Leaders of Tomorrow. Do not have to be on diversion to access this program. Provide help not only to youth, but also to families. (Parenting classes, support groups, etc.)

- Public Comment

- Next Meeting - November 21st - 9:00 am-11:00 am

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