



**Operation Youth Success  
Prevention Work Group Notes**  
Wednesday, January 15, 2020  
3:00-5:00 PM

Omaha Home for Boys, Wurdeman Conference Center

Prevention Work Group Purpose Statement

Reduce system entry and recidivism by strengthening community support and increasing access to preventative services.

- Welcome and Introductions
  - Present: Andrea Wright, Ronda Newman, Kyle Kinney, Karla Dush, Debora Faga
- Activity
  - 2-1-1 Helpline Presentation: Fratina McCraney, Supervisor, 2-1-1 Helpline – postponed to next meeting; discussion held on possible questions to discuss with 2-1-1
    - If I call from a number outside of where I live, do I get referrals tied to my phone number or where I live?
    - Is there a means to track when agencies are out of funding, so their number is not given?
    - Do they receive any information from participating agencies regarding amount of dollars spent on # of requests denied due to lack of funding, type of denials and dollar amount associated with such denials
  - Discussion held regarding the differences between Nebraska Family Helpline and 2-1-1:
    - 2-1-1: Is a referral service: it is best if the person calling knows exactly what they need. Provide phone numbers for what they think they need. They are a referral line.
    - Helpline: Have counselors that are trained in crisis intervention, suicide intervention, parenting techniques, direct placement services, warm transfer protocols, etc. They make sure the services they are recommending are the services the person needs. They also follow up.
  - Discuss potential dates for NE Helpline to present on Your Life, Your Voice at Boys & Girls Club and Urban League – Kyle and Aleah
    - Have Aleah call/email Kyle and they can connect

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For **all youth** who do enter our justice system, our goals are to provide **effective, compassionate** and **individualized** support that empowers youth and their **families** to **succeed** and to build an environment of **mutual trust and accountability**.

- Talk through self-care, youth mental health; can probably tailor it to the audience
  - Adjustments to work plan
    - Members will look over the plan and make suggestions at the next meeting
- Announcements
  - Member Updates
    - Andrea has been working with the refugee population on missing youth and one of the things they have learned as they are going in and getting the referrals, it was important to have both male and female staff there when working with the different populations. The part-time male associate, Sha, who has been working with them has been able to hold normal activities with the youth that have been encouraging. Services are covered through the 3-year grant with referrals.
  - Share Resources – please let us know if there are some resources you know about in the community that still have funds for utilities or financial assistance
    - Keep this in mind and bring any resource suggestions to the next meeting
- Follow Up
  - Andrea will connect Kyle and Aleah to arrange dates for the NE Helpline to speak with youth at Boys and Girls Club about Your Life Your Voice
  - All members review work plan
  - OYS-look into dollar amount being spent/given on basic needs in the community
- Feedback Survey – Handed out

**Next Meeting: Wednesday, February 19, 2020, at Omaha Home for Boys, Wurdeman Learning Center**

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